THE NGF HelpDesk

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Visit HelpDesk Portal on NGF Website
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Enquirer completes enquiry form & submits
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Enquirer receives automated response with Link to resource repository
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Enquirer reviews resource document in Repository
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Enquirer needing further support:
1- Revisits the portal, complete the Request for Further Support form (RFSF) & prints a copy
2- Cover letter signed by state HOS, SSG, Speaker or Clerk of State House of Assembly
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Form is assessed by NGF HelpDesk against eligibility criteria and sent to the relevant
Technical expert
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Based on recommendations by expert(s), a Diagnostic Study Tour (DST) will be embarked
upon by the NGF HelpDesk to determine the fiscal situation in line with the request by state
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Outcome of DST reviewed by NGF HelpDesk and shared with state
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Technical support (training/provided by NGF HelpDesk by pool of experts
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Evaluation of forms are collected from participants at the end of training
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